



City of Albuquerque Automated Speed Enforcement Program

HOW TO SIGN UP FOR COMMUNITY SERVICE

Please Read – Important Information

The City of Albuquerque's Automated Speed Enforcement (ASE) Program allows for people who receive a citation to complete four (4) hours of community service instead of the \$100 payment. This document provides step-by-step directions on how to sign up for community service.

A KIOSK DEDICATED TO ASE CITATION RESOLUTION IS LOCATED NEXT TO THE PARKING DIVISION IN THE BASEMENT OF CITY HALL IF YOU NEED ACCESS TO A COMPUTER.

PLEASE NOTE, YOU MUST REQUEST COMMUNITY SERVICE WITHIN 30 DAYS OF CITATION ISSUANCE

- **THIS OPTION IS NOT AVAILABLE MORE THAN 30 DAYS
AFTER CITATION ISSUANCE**

YOUR CITATION MAY GO TO COLLECTIONS IF:

- **YOU FAIL TO REGISTER FOR A NEED ON THE CITY'S
COMMUNITY SERVICE PLATFORM**
- **YOU FAIL TO LOG YOUR HOURS ACCURATELY**
- **YOU FAIL TO ENTER YOUR CITATION NUMBER ACCURATELY**
- **OR IF YOU FAIL TO ENTER YOUR HOURS WITHIN 90 DAYS OF
ISSUANCE**

Please sign up for and complete eligible community service opportunities within the City of Albuquerque ASE Community Service Platform. Opportunities that are not on this platform are not eligible.

After completing community service, please log your hours. Failure to log hours and provide citation number may result in your citation going to collections.

Please note you will need the license plate number AND password to log in.

City of Albuquerque Citations that begin with "ABQ—"

Online: <https://usview.cite-web.com/>

Phone: (844) 652-0888

For citations that begin with "BN—": This is not an ASE citation issued by the City of Albuquerque, and it is not eligible for our community service program. Please contact Bernalillo County Public Works (505) 848-1500.


Part 1—Opt in for Community Service

If you receive an ASE citation and would like to complete community service instead of payment, you must follow the instructions on the citation to log in, accept responsibility for the citation, and opt in for the community service option. **Community service hours cannot be applied to citations before the recipient accepts liability for the citation.**

You will need the following information to view or pay a citation:

- Citation #
- Password/PIN

This information can be found in the top left and bottom right of the citation (see blue arrows below). If you do not have the citation, you can contact the issuer by phone to look up citations by license plate number. Alternatively, you can request a copy of your citation online at <https://www.cabq.gov/ase>



City of Albuquerque
Automated Speed Enforcement Program
PO Box 626
Baltimore, MD 21203
(844) 652-0888


07/21/2025

**AUTOMATED SPEED ENFORCEMENT SYSTEM
FINE NOTICE**

First Name, Last Name
1234 Address St. NW
Albuquerque, NM 87102

Amount Due: \$100.00
Due Date: 8/20/2025
Citation #: ABQ001030344

View and Pay at:
usview.cite-web.com
Citation #: ABQXXXXXXXXX
PIN #: XXXXXXXX



First Name Last Name,
Your vehicle was photographed speeding, in violation of § 7-15-3 and § 8-1-2-6, ROA (1994), NMSA 1978 § 66-7-301 and NMSA 1978 § 66-7-104 of the New Mexico State Motor Vehicle Code.

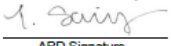
Location: 1062 - Broadway North of Iron SB
Date: 07/04/2025 Time: 6:17:02 PM
Sign Speed: 30 mph Vehicle Speed: 44 mph
Plate Number: NM EXP123 Vehicle Make: CHEVR

As the vehicle's registered owner/lessee you are liable for the violation. The civil penalty is \$100.00 (payment instructions below). Payment is deemed an admission and waiver of your right to appeal. You have thirty (30) days from issuance of this notice to pay the fine, request a hearing, submit an owner's affidavit or request community service. Failure to pay may result in the citation being forwarded to a collection company.

PAYMENT OF THE PENALTY AMOUNT FOR THE VIOLATION WILL NOT RESULT IN POINTS ADDED TO YOUR DRIVING RECORD.

Consequences of non-payment and having more than one Automated Speed Enforcement (ASE) system fine in default:
If the registered owner is in default with two (2) or more ASE system fines, the registered owner may be subject to enforceable penalties including but not limited to a parking citation, immobilization, and/or impoundment of their vehicle if the vehicle is found to be parked on any street or roadway within the City of Albuquerque; on or in any City-owned parking facility; on or in any City-managed parking facility; or on any other City-owned real property within the City of Albuquerque limits (8-5-1-43 ROA 1994).

City of Albuquerque Officer's Certificate
Based on personal inspection of the vehicle images showing violation of § 7-15-3 and § 8-1-2-6, ROA (1994), NMSA 1978 § 66-7-301 and NMSA 1978 § 66-7-104 of the New Mexico State Motor Vehicle Code.

Sworn to or affirmed by:

APD Signature

PAY ONLINE
You may view your violation and pay your fine using your Citation & PIN number at:
Payment Site: <https://usview.cite-web.com>
Citation #: ABQXXXXXXXXX
PIN #: XXXXXXXX

PAY BY PHONE
Please call the Automated Speed Enforcement Program, toll free 24/7: (Operators available: Mon - Fri, 10 AM - 5 PM (ET))
Phone: (844) 652-0888
Citation #: ABQXXXXXXXXX
PIN #: XXXXXXXX

**AMOUNT DUE: \$100.00
DUE DATE: 8/20/2025**


PAY BY MAIL
Check or Money Order, Payable to:
Automated Speed Enforcement Program
PO Box 626, Baltimore, MD 21203
Please attach this slip with your payment
DO NOT MAIL CASH

PAY IN PERSON
Automated Speed Enforcement Program
One Civic Plaza, Basement Room B2090
Albuquerque, NM 87102
Mon - Fri: 8:00 AM - 5:00 PM (MT)
Cashier's Check, Money Order or Cash
Bring a copy of citation or citation number and/or plate number.


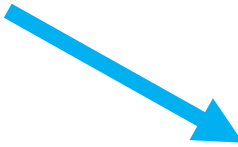
HEARING
Instructions for how to submit an Affidavit of Defense or request a hearing can be found on the backside of this notice and online at <https://www.cabq.gov/ase>

VIOLATION TRANSLATION
• Español
• Tiếng Việt
• 简体中文
• العربية
Visit: <https://www.cabq.gov/ase>

PLEASE NOTE: A \$6.95 convenience fee will be added to all online and telephone payments. Please click the payment button only once. DO NOT make a second attempt to pay the same day.



ABQXXXXXXXXXXXXXXXXXX



Steps for opting in to and selecting community service

After you enter your citation and password, you will have the option to view and pay for the citations online.

- For each citation issued, there are two progression images of the vehicle, one image of the vehicle plate, and one video of the infraction.

Violation Information

Violation Date:

07/27/2025 01:22:28 PM (-04:00)

Citation Number:**Location:**

Broadway North of Iron SB

Court Scheduled:**Plate:****Speed Limit**

30

Plate State

NM

Actual Speed

42

Fine Amount

\$100.00

Balance Due

\$100.00

Due Date

9/9/2025

Payment Date

Schedule Hearing



Community Service Request

Pay Online

To opt in for community service, you must accept responsibility for this citation. Complete the following fields and click the confirm box to register for service: email, phone number, name, and electronic signature.

Community Service Request

Please fill out the form below to acknowledge your commitment to sign up for Community Service in lieu of paying your fine.

Violation Information:

State: NM

Location: Broadway North of Iron SB

Citation Number: ABQ001043140

Offense Description: Speeding Violation

Registered Owner Information :

Full Name: CITY OF ALBUQUERQUE

Address: PO BOX 1293,ALBUQUERQUE,NM 87103

Email*:

Phone number*:

Citizen Acknowledgement:

☐ I Confirm*

I understand by clicking 'I Confirm', I will register for and complete four (4) hours of community service in lieu of paying a fine or appealing the notice. I understand if I fail to complete some or all of the community service within 90 days from the date of violation issuance of the fine notice received, I will be responsible for the remaining fine and the balance becomes eligible for collections.

Signed At (city)*:

Signature*:

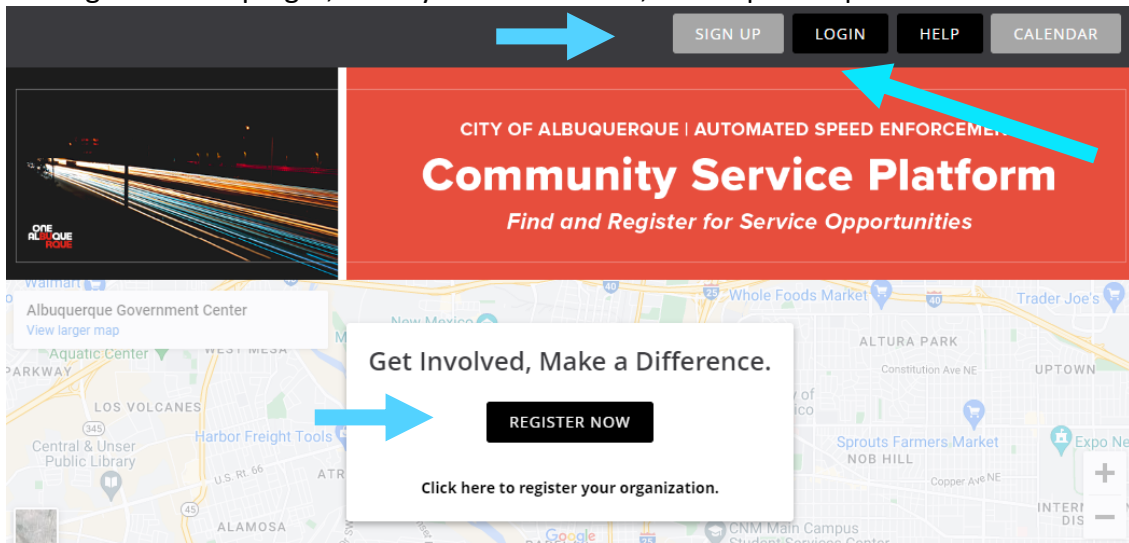
After accepting liability for the citation, you have up to 90 days from receiving the citation to complete your community service. Upon registering, the information for resolving your citation through community service will be displayed on the citation page.

Community service must be completed on the [City of Albuquerque's Community Service Platform](#). You must register for and log your hours on the platform to count them against your Automated Speed Enforcement citation balance.

IMPORTANT: Bookmark the Community Service Platform to log your hours later. You can navigate back by visiting: <https://www.cabq.gov/communityservice>

Part 2—Register for Community Service

1. Click “Register Now” or “Sign Up” to create a profile and continue to step 2. If you already have an account, click Login in the top right, enter your information, and skip to step 3.



2. Next, please create an account by completing all required fields. Then click “CREATE YOUR ACCOUNT.”

Step 1 of 1: Create an Account

[Already have an account? Click here](#)

[Want to sign up your agency? Click here](#)

f SIGN UP WITH FACEBOOK

OR

Sign up with your email address

First Name (Required)

Last Name (Required)

Email (Required)

Phone

Ext

Mobile

Address

City

Select a State

United States

Date of Birth (Required)

Password (Required)

Confirm Password (Required)

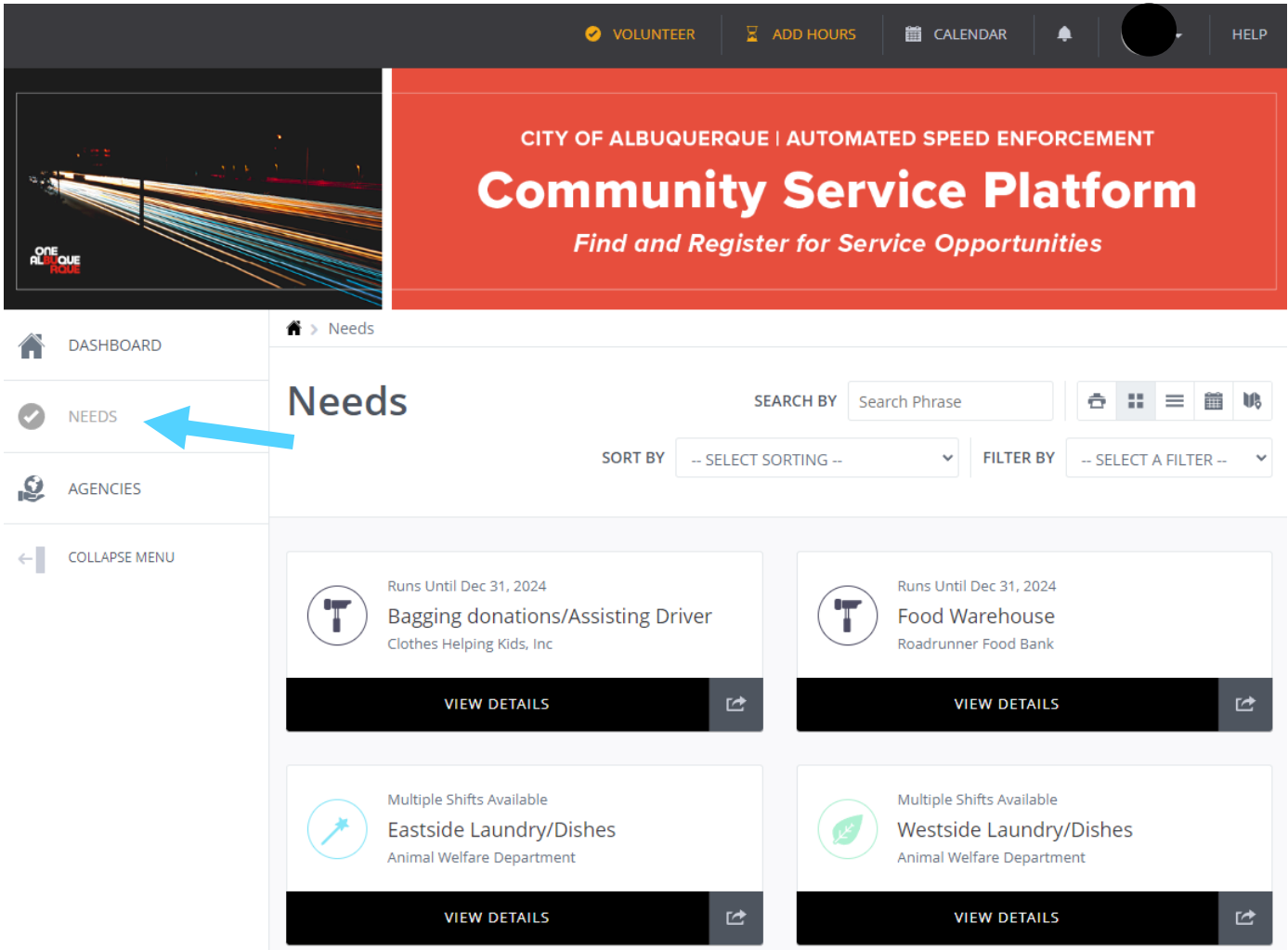
We use email to keep you informed of important confirmations, updates, changes, and reminders for your need responses. Make sure you get these messages by selecting yes to receive emails from this site. Update your communication preferences in your profile at any time! *

☐ Yes ☐ No

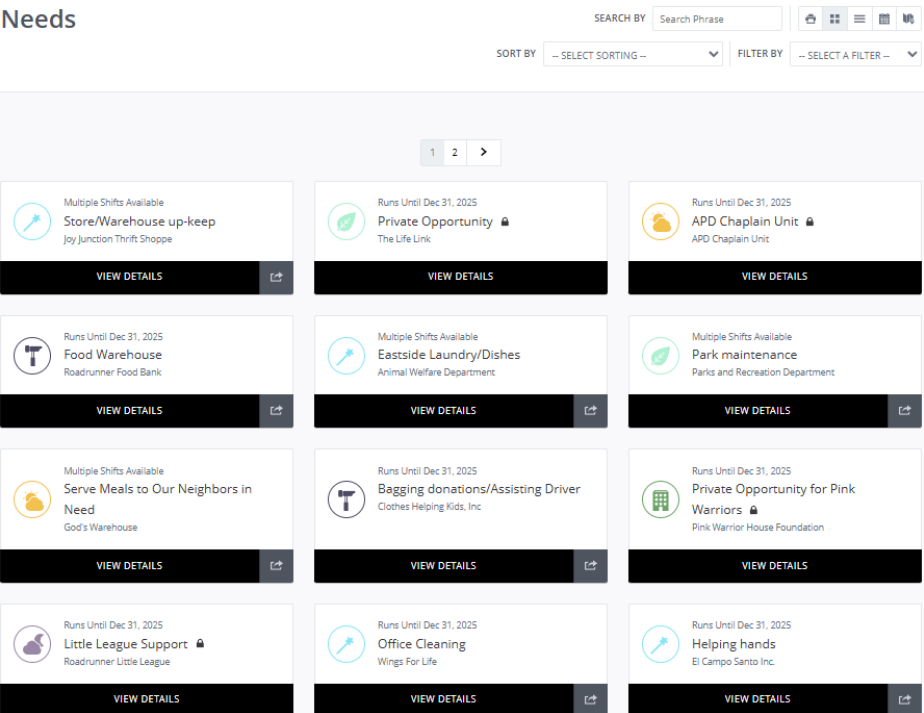
☐ I have read and agree to Privacy Policy. *

CREATE YOUR ACCOUNT

3. Click “NEEDS” to view the current community service opportunities.



4. Find a need and click “VIEW DETAILS.”



You MUST complete community service with an eligible community service opportunity provided on this page. Failure to complete community service with an eligible community service opportunity will not count toward your community service hours.

5. After finding a community service NEED that works for you, please click "RESPOND."
IMPORTANT: YOU MUST RESPOND TO LOG HOURS.

CITY OF ALBUQUERQUE | AUTOMATED SPEED ENFORCEMENT
Community Service Platform
Find and Register for Service Opportunities

Eastside Laundry/Dishes

Description
Come to our Eastside location at 8920 Lomas Blvd NE and assist the staff with getting caught up on laundry and Dishes for the shelter animals. You could also do other things around the shelter to help out, like washing kennels, stocking food pantries, etc.- anything that the kennel staff needs assistance with during that time. Other examples of tasks may be creating enrichment items for the animals, assisting in passing them out, cleaning up the property grounds as well as the golf course area for any messes, cleaning and organizing sheds, etc.

TO SIGN UP YOU MUST RESPOND AND SELECT A DATE

Please bring your citation number with you. Go to the ADMISSIONS door and ask for kennel supervisor or senior handler. Let them know that you are there to complete community service for a speeding camera citation. They will show you where to go and which tasks need to be completed. Be sure to login again after you have completed your service and enter your hours. If you fail to do so, your ticket may be sent to collections. If you have problems logging your hours, email Raul Gonzales at rxgonzales@cabq.gov.

Shifts

BEGINS	DURATION	OPEN SPOTS	RESPOND
Fri Jul 5, 2024 @ 9:00am to 1:00pm	4.00 hours	2 of 2	RESPOND

Agency
Animal Welfare Department
BECOME A FAN

Site Supervisor
AWD Volunteer
awdvolunteer@cabq.gov

Location
8920 Lomas Blvd NE
Albuquerque, NM 87112

6. The site will prompt you to select shifts and complete waivers, if applicable.

Sign Waiver Page 1

City of Albuquerque Community Service Agreement/Release

I, _____, understand the consequences of agreeing to complete four hours of community service in lieu of paying my \$100 Automated Speed Enforcement (hereinafter "ASE") fine. By completing and submitting this form, I am indicating my willingness to enter into an agreement with the City of Albuquerque, and commit to completing the four (4) hours required by the City department or program for which I am completing community service. I understand that if I do not complete all four (4) hours of community service within ninety days of the issuance of the ASE fine notice, I am responsible for payment of any remaining fine.

By submitting this form, I agree that I will be responsible for any injuries or damage caused by me while performing community service for the City of Albuquerque. The City will, however, be responsible for any injury where the sole cause of the injury is negligence of the City or its employees. I agree to consult with my physician and ensure I am physically able to perform the duties required of me and any inoculations recommended are maintained in a current status.

I assume the risks of injury, harm, illness, or death that may be inherent in the community service I am performing for the City of Albuquerque as well as all risks that may arise from any exposures to any known or unknown hazards that I may encounter during that work. I further understand that the City of Albuquerque does not carry or maintain health insurance for individuals performing community service. I understand that the City of Albuquerque does not assume any financial responsibility for medical or disability payments if I sustain injury, illness, harm or death.

I understand that the City will hold me responsible for any damage to property of the City or property belonging to third parties if the damage is caused by my intentional or negligent conduct. Likewise, I understand that the City will hold me responsible for all injuries sustained by persons when the injury is caused by my intentional or negligent conduct. I understand and agree that I shall be expected to pay for damages or injuries caused by my negligence.

I understand that I am required to follow all rules and regulations for the department where I am engaged in community service, and I am subject to all rules and regulations of the City, including, but not limited to, the City's Personnel Rules and Regulations, policies, and Administrative Instructions. I also agree to follow the directions and commands given to me by my supervisor and any City personnel.

I understand and agree to the terms set forth in this Agreement. I further agree the terms of this Agreement will survive the end of my community service with the City of Albuquerque.

eSign Confirmation
Albuquerque Community Service has requested you sign the following document:
CABQ Injury/Liability
CONTINUE **DECLINE**

COMPLETE SIGNATURE **CANCEL**

6. After completing all forms, finalize your response—click “SUBMIT NEED RESPONSE” —and you will receive a confirmation email and reminders if you signed up for a shift. If there are more steps required for you to register for a shift, you will receive next steps and more information in the confirmation email.

Part 3—How to Log Service Hours

1. After completing your community service hours, please log back into the Community Service Platform to log your hours. City of ABQ Community Service Platform: <https://www.cabq.gov/communityservice>
FAILURE TO LOG YOUR COMPLETED COMMUNITY SERVICE HOURS MAY RESULT IN YOUR CITATION GOING TO COLLECTIONS.

2. After logging in, click on the “ADD HOURS” button at the top, the “VOLUNTEER HOURS” button with the stopwatch in the middle, or your “NEED RESPONSES” button on the “DASHBOARD.”

Navigation Bar: VOLUNTEER | **ADD HOURS** | CALENDAR | [Bell Icon] | AC | HELP

Header: CITY OF ALBUQUERQUE | AUTOMATED SPEED ENFORCEMENT
Community Service Platform
Find and Register for Service Opportunities

Sidebar: DASHBOARD | NEEDS | AGENCIES | COLLAPSE MENU

Welcome back, AVA
Here's your volunteer snapshot for July 3, 2024

Volunteer Hours: 12 VOLUNTEER HOURS

Summary Cards:
- IMPACT VALUE: \$300.00
- 1 NEED RESPONSES
- 1 AGENCIES FANNED

HOURS BY INTEREST:

Interest Category	Hours
PHYSICAL WORK	12
INDOORS	8
UNSKILLED	8
EVENING SERVICE	4
AFTERNOON SERVICE	4
WEEKEND SERVICE	4
WEEKDAY SERVICE	4

[View your full Volunteer Resume](#)

3. This will take you to the “Need Responses” (3a) or “Track Hours” (3b) tabs. Both will give you locations to log hours and manage responses.

DASHBOARD

NEEDS

AGENCIES

COLLAPSE MENU

My Profile > My Responses

My Responses

VIEW PROFILE
EDIT PROFILE
TRACK HOURS
VOLUNTEER SCHEDULE

MY FILES
NEED RESPONSES
MY TEAMS
QUALIFICATIONS
INBOX

Volunteer Responses

TABLE FILTER

NEED NAME	AGENCY NAME	RESPONSE DATE	SHIFT START	OPTIONS
Food Warehouse	Roadrunner Food Bank	Oct 25, 2023	Dec 14, 2023	Select an action <div> Select an action Edit Add Hours Unregister </div>

SHOWING 1 TO 1 OF 1 ENTRIES

PREVIOUS

3a. On “My Responses,” please go to the far right and click the drop-down menu to select "Add Hours."

3b. On “Track Hours” you can view your record of historic hours and enter new hours. To enter new hours, select a need, enter the date and hours worked and enter your citation number. YOU MUST ENTER YOUR CITATION NUMBER CORRECTLY.

Volunteer Hours

ACTIONS
EXPORT HOURS
ADD HOURS

Start 07/18/2024
End 07/18/2025
GO

TABLE FILTER

DATE	DETAILS	TYPE	HOURS	MILES TRAVELED	STATUS
No hour entries.					
TOTALS					

Hour Type

Are these hours in reference to a need you responded to on this site?

☒ Yes

Need *

Select a Need

Hours Questions

Q. Citation # *

Hour Details

Date Worked *

mm/dd/yyyy

Hours Worked *

Example: 3.5

Description

Brief Description

SUBMIT HOUR ENTRY

CLEAR FORM

4. After submitting your completed community service hours, the organization you completed community service with will review the time submitted and accept or deny. This is dependent on the accuracy of the submission. Once the organization has approved the community service hours, the City will ensure the ASE citation holder receives credit for their community service hours completed. Please note this is not

immediate and can take a few days to a week.

**PLEASE NOTE, YOU MUST REQUEST COMMUNITY SERVICE
WITHIN 30 DAYS OF CITATION ISSUANCE**

- **THIS OPTION IS NOT AVAILABLE AFTER 30 DAYS.**

YOUR CITATION MAY GO TO COLLECTIONS IF:

- **YOU FAIL TO REGISTER FOR A NEED ON THE CITY'S
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- **OR IF YOU FAIL TO ENTER YOUR HOURS WITHIN 90 DAYS OF
ISSUANCE**

**PLEASE DO NOT COME TO CITY HALL TO SIGN UP FOR COMMUNITY SERVICE. IF YOU HAVE QUESTIONS
OR NEED ADDITIONAL ASSISTANCE, PLEASE COMPLETE ONE OF OUR ONLINE FORMS**

[HTTPS://WWW.CABQ.GOV/ASE](https://www.cabq.gov/ase)

FOR ADDITIONAL ASSISTANCE, PLEASE CALL 311.